Peer Group
1

Urban Transportation Peer Group Summary

FY 2020 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

Number of Systems in Peer Group: 11

	Trips	Miles	Hours	Federal Funds	State Funds	Local Funds	Other Funds
Minimum	759,640	454,669	33,229	$0	$0	$0	$0
Average	4,232,586	3,573,403	258,427	$4,153,065	$2,026,732	$19,183,919	$860,808
Maximum	18,104,771	14,855,751	998,227	$18,560,931	$9,017,467	$128,567,492	$8,082,101
St. Dev.	4,905,154	4,151,509	282,534	$5,190,068	$2,609,387	$37,224,887	$2,404,295

Average Trips in Thousands

Average Miles in Thousands

Average Hours in Thousands

Trips, Miles and Hours By Mode

Mode	Trips	Miles	Hours
DIAL-A-RIDE	1,384,973	10,208,771	701,956
FIXED ROUTE	37,813,667	27,040,537	2,055,612
LIGHT RAIL	7,261,942	1,059,267	65,623
STREET CAR	97,868	998,855	19,504
TOTAL	**46,558,450**	**39,307,430**	**2,842,695**

Trips by Day Type

Efficiency By Mode

Trips Per Mile

Trips Per Hour

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Benchmarking Statistics

	Fixed Route (FR)			*All Modes*		
	Acceptable	**Median**	**Superior**	**Acceptable**	**Median**	**Superior**
Operating Ratio:	0.36	0.52	0.69	0.47	0.71	0.95
Cost Per Trip:	$6.16	$5.30	$4.43	$7.56	$6.41	$5.26
Trips Per Hour:	3.27	18.09	32.91	9.51	18.14	26.77

Low numbers for $ values, high numbers for performance are best
Superior = value at 85th percentile
Median = value at 50th percentile
Acceptable = Median - (Superior - Median)

Operating Ratio is the total Farebox and Local Contributions divided by the total operating expenses. This statistic is a measure of the local contribution to the transportation system.

Cost per trip is calculated using the total system expenses divided by the total number of trips.

Capital expenses and revenues are not included.

Operating Ratio By Year (All Modes)

Administrative and Operating Funds Only

Cost Per Trip By Year (All Modes)

Administrative and Operating Funds Only

Trips Per Hour By Year (All Modes)

Administrative and Operating Funding Sources

Data Summary (All Modes)

	2019	2020	% Change
Miles:	41,126,154	39,307,430	-4%
Hours:	3,000,621	2,842,695	-5%
Total Trips:	58,472,362	46,558,450	-20%

Peers

ASHEVILLE	CHAPEL HILL
CHARLOTTE	GODURHAM
FAYETTEVILLE	GREENSBORO
HIGH POINT	GORALEIGH
RALEIGH - NCSU	WILMINGTON
WINSTON-SALEM	