Peer Group
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Urban Transportation Peer Group Summary

FY 2020 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

Number of Systems in Peer Group: 12

	Trips	Miles	Hours	Federal Funds	State Funds	Local Funds	Other Funds
Minimum	15,589	57,388	4,869	$0	$0	$0	$0
Average	178,207	434,827	28,204	$1,026,014	$163,836	$771,778	$0
Maximum	372,708	1,019,930	66,504	$2,968,683	$332,505	$3,773,713	$0
St. Dev.	107,684	291,349	17,788	$877,934	$107,757	$1,015,744	$0

Average Trips in Thousands

Average Miles in Thousands

Average Hours in Thousands

Trips, Miles and Hours By Mode

Mode	Trips	Miles	Hours
DIAL-A-RIDE	164,395	1,362,283	90,928
FIXED ROUTE	1,974,090	3,855,641	247,517
LIGHT RAIL	0	0	0
STREET CAR	0	0	0
TOTAL	**2,138,485**	**5,217,924**	**338,445**

Trips by Day Type

Efficiency By Mode

Trips Per Mile

Trips Per Hour

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Benchmarking Statistics

	Fixed Route (FR)			*All Modes*		
	Acceptable	**Median**	**Superior**	**Acceptable**	**Median**	**Superior**
Operating Ratio:	0.63	0.48	0.33	0.32	0.44	0.57
Cost Per Trip:	$12.42	$9.42	$6.42	$12.75	$9.86	$6.96
Trips Per Hour:	3.09	7.01	10.93	5.55	6.88	8.21

Low numbers for $ values, high numbers for performance are best
Superior = value at 85th percentile
Median = value at 50th percentile
Acceptable = Median - (Superior - Median)

Operating Ratio is the total Farebox and Local Contributions divided by the total operating expenses. This statistic is a measure of the local contribution to the transportation system.

Cost per trip is calculated using the total system expenses divided by the total number of trips.

Capital expenses and revenues are not included.

Operating Ratio By Year (All Modes)

Administrative and Operating Funds Only

Cost Per Trip By Year (All Modes)

Administrative and Operating Funds Only

Trips Per Hour By Year (All Modes)

Administrative and Operating Funding Sources

Data Summary (All Modes)

	2019	2020	% Change
Miles:	5,535,961	5,217,924	-6%
Hours:	357,990	338,445	-5%
Total Trips:	2,951,160	2,138,485	-28%

Peers

GOCARY	CONCORD/KANNAPOLIS
GASTONIA	GOLDSBORO
GREENVILLE	HENDERSON CITY
JACKSONVILLE	ROCKY MOUNT
SALISBURY	WPRTA
BURLINGTON	CARTS